



NACHA Phishing Alert: Email claiming to be from NACHA reported

EPCOR is sending this information on behalf of NACHA, additional information on this issue may be found at NACHA's website. Please alert any financial institution and/or company who have questions about this site and inform them that the e-mail did not originate from NACHA, the website is not that of NACHA's, and inform them to not click on the link.

The subject line of the e-mail states: "Unauthorized ACH Transaction." The e-mail includes a link that redirects the individual to a fake Web page and contains a link which is almost certainly an executable virus with malware. **Do not click on the link.** Both the e-mail and the related website are fraudulent.

Be aware that phishing e-mails frequently have links to Web pages that host malicious code and software. Do not follow Web links in unsolicited e-mails from unknown parties or from parties with whom you do not normally communicate, or that appear to be known but are suspicious or otherwise unusual.

If malicious code is detected or suspected on a computer, consult with a computer security or anti-virus specialist to:

- Remove malicious code or re-install a clean image of the computer system.
- Use anti-virus software and ensure that the virus signatures are automatically updated.
- Ensure that the computer operating systems and common software applications security patches are installed and current.
- Be alert for different variations of fraudulent e-mails.

===== Sample E-mail =====

From: Information
Sent: Thursday, July 22, 2010 8:27 AM
To: Doe, John
Subject: Unauthorized ACH Transaction

Dear bank account holder,

The ACH transaction, recently initiated from your bank account, was rejected by the Electronic Payments Association. Please review the transaction report by clicking the link below:

[Unauthorized ACH Transaction Report](#)

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